## Stand a Chance to Win 80% back on your asap! order COMPETITION RULES

Date these rules were first published: 15 December 2025

## Date these rules were last changed: n/a

Read these Competition rules carefully. These Competition rules ("rules") explain your rights and duties in connection with this Competition. If you take part in this Competition and/or accept any prize, these rules will apply to you and you agree that the promoter(s) can assume that you have read and agreed to be legally bound by these Competition rules.

Competition Name:	Spend R350 on the Pick n Pay asap! App, get a free delivery and stand a chance to win 80% back in eBucks
Promoter(s) Name(s):	This competition is run by FNB eBucks, a business unit within First National Bank, a division of FirstRand Bank Limited (Registration No. 1929/001225/06 ("eBucks")) an Authorised Financial Services and Registered Credit provider, having its principal place of business 6 Merchant Place, 2nd Floor, 9 Fredman Drive, Sandton, Gauteng, South Africa, 2000, in collaboration with Pick n Pay Retailers Pty Ltd. In these rules we refer to the above promoter(s) as "the promoter(s)", or "us" or "we". We will refer to participants as "you".
How to enter?	FNB customers get free delivery + a chance to WIN 80% of their basket back on eBucks Pay Day (15 <sup>th</sup> of the month) when using the free delivery code and shopping on the Pick n Pay asap! app.  To enter the Entrants must purchase on Pick n Pay asap with their qualifying FNB or RMB credit card within the competition timeframes and check out with the qualifying free delivery promo code.  Upon check out use the relevant free delivery code to be entered into the competition:  EBUCKSPAYDAY25 on 15 December 2025;  EBUCKSPAYDAYFEB on 15 February 2026; and  EBUCKSPAYDAYFEB on 15 February 2026  Orders need to be to the value of R350 or more, excluding driver's tip and paid for with an FNB Credit Card  • Capped spend amount: R1000 i.e. max earn is R800  • Valid for FNB customers who are also an online registered Smart Shopper customer. To get free delivery the Entrants must be an FNB and online registered Smart Shopper customer at least 7 days before the Competition date.  • Customers who register on the day will be added the following month  • Excludes FNB Business customers  • Full tender amount excluding tip  • Premier, Private Clients and Private Wealth customers stand a chance to win eBucks to the value of 80% of their purchase, Aspire customers stand a chance to win eBucks up to the value of R250.

	The prize cannot be exchanged for other prizes and will not be paid out in cash.
	How to qualify as an online registered Smart Shopper:
	1.1.1 Download the PnP asap! + Smart Shopper app
	1.1.2 Click "Log in" or "Register"
	1.1.3 Click "Continue with Smart Shopper"
	1.1.4 Input your ID Number or Passport number
	1.1.5 Click "Continue" and login with your unique OTP number
	1.1.6 If you encounter any issues, please call the customer care center: 0860 30 30 30
The prizes	1500 customers who used the free delivery code on the 15 <sup>th</sup> will be randomly selected to with 80% back on their basket value for Premier, Private Clients and Private Wealth, Aspire customers will earn a flat rate of R250 back.
	Capped at R1000 spend (e.g. max payout is R800)
Entries open:	Entries open on 15 December 2025 at 00:00am. Entries open on 15 January 2026 at 00:00am. Entries open on 15 February 2026 at 00:00am.
Entries close:	Entries close on 15 December 2025 at 11:59:59 pm. Entries close on 15 January 2026 at 11:59:59 pm Entries close on 15 February 2026 at 11:59:59 pm
	The promoter(s) reserve the right to extend the Competition by amending these Competition rules.
Is there a limit on the number of times you can enter?	Free delivery code is valid for single use, therefore single entry per person.
	FNB Aspire, Premier, Private Clients and Private Wealth
Eligibility: Who qualifies to take part?	The Competition is exclusively for FNB/RMB retail customers who are online registered Smart Shoppers and are legal residents of the Republic of South Africa who is a natural person, 18 years of age or older at the time of purchase and has an FNB/RMB Private banking account and is a member of the eBucks Rewards Programme.

	The following persons may not take part in this Competition, will be disqualified if they do and will forfeit any prizes that may have been awarded to them:
	a) Any employee of the promoter(s).
	b) Any director, member, partner, agent of, or consultant of the promoter(s).
	c) Any other person who directly or indirectly controls the promoter(s).
	d) Any supplier of goods and services in connection with this Competition.
Who cannot take part?	e) The spouse, life partner, siblings, children, or parents of any of the persons named in a, b, c, or d, above
	f) Persons whose accounts are not in "Good standing" - An account that's in good standing means it isn't overdrawn, in arrears or in default; you haven't missed a premium and you aren't undergoing sequestration, business rescue, collection or liquidation proceedings (excluding debt review proceedings). This applies to all FirstRand Bank accounts, including but not limited to FNB, Ashburton, WesBank, affiliates of WesBank and RMB Private Bank accounts.
	g) FNB Easy and FNB Business account holders
How will winner(s) be chosen?	A draw will take place at the end of the competition period to determine the winners. The random entry drawn will be checked to establish whether it meets the Competition qualifying and eligibility criteria. The random draw will be overseen by the Legal, Risk & Compliance team at eBucks. The winner will be drawn from the transactional sales data for the Competition period inclusive of the use of the free delivery code. Should the Competition draw be postponed to another date for any reason whatsoever, the new date will be published on the eBucks Website within four days of the original draw date.
	The random entry drawn will be checked to establish whether it meets the Competition qualifying criteria and if so that entry will be the prize winner.
	Please note that, potential winners may be asked verification questions to ascertain if they are not part of the excluded persons before prizes can be allocated.  If the qualifying criteria to enter the Competition are not met, a further random draw will take place until a randomly selected, valid entry meets the eligibility criteria.
How will winner(s) names be announced?	The winners will receive their eBucks into their eBucks account after the competition draw.
How will winners receive the Prize	Each winner will receive their payout (based on their basket value) into their eBucks account on or before the $15^{\rm th}$ of the following month (example, 15 December PayDay winners will receive their eBucks on or before 15 January).
Data Usage and Privacy Policy	Participants in the Competition understand and agree that in order to offer the Competition, we may collect and use personal information about participants. This personal information may include a participant's first name, last name, email address, mobile number and in certain instances your image. We will treat your information in total confidence and will not sell, share or rent this information to any other third parties. We may disclose information if required to do so by law or if it is required to protect the safety, rights or property of eBucks, our members, customers or the public.
General	No correspondence will be entered into regarding either this Competition or these Rules. In the unlikely event of a dispute, our decision shall be final. We reserve the right to amend, modify, cancel or withdraw any aspect of this Competition in our sole discretion at any time without notice or liability. We cannot guarantee the performance of any third party and shall not be liable for any act or default by a third party. Participants in this Competition agree that we will, subject to prevailing law, have no liability whatsoever for any injuries, losses, costs, damage or

	disappointment of any kind resulting in whole or in part, directly or indirectly from acceptance, misuse or use of a prize, or from participation in this Competition. The laws of the Republic of South Africa govern this Competition. If any provision or part of these Rules is deemed void or otherwise unenforceable in law then that provision or part shall be deemed excluded and the remainder of these Rules shall remain in force. Any violation of these Rules will result in the immediate disqualification of the transgressing participant from the Competition.  Participants may be invited to participate in Public Relations activities and other marketing initiatives as organised by FNB for the purpose of this competition. Winners of the competition might be asked to participate in Social media advertising, including but not limited to Twitter, Instagram and Facebook by means of high-quality photos that will be displayed on FNB's social media pages as well as in FNB Branches. Participants and winners reserve the right to refuse such participation.  We will not be held liable for any misrepresentation caused due to a copy error, typing error and/or omission that may occur on any of our competition material.
Tax Implications	IMPORTANT NOTICE: TAX IMPLICATIONS  We strongly recommend that You obtain independent professional advice regarding any tax implications arising from the receipt, transfer or spend of any prize/s, awards and eBucks rewards obtained in respect of this incentive.  You are fully responsible for any tax implications arising from or associated with any receipt, transfer or spend of any prize/s, awards and eBucks rewards due to You for participating in this incentive.  You agree that You will not hold Us, FNB or FirstRand Bank Limited ("the Bank") liable and You hereby fully indemnify the Bank, and hold the Bank completely harmless, against all damages, claims and fines made against You or the Bank, including all legal costs on an attorney-and-own-client scale, to the extent to which such damages, claims and fines arise out of or are connected to any taxation relating to Your receipt, transfer or spend of any prize/s, awards and eBucks rewards or the charges in respect thereof.
	These Rules cannot be modified or superseded except by FNB, in its reasonable discretion, in a written revision to these Rules posted on the FNB website and, at FNB' sole discretion, using other potential official Competition

## **IMPORTANT**

can be found on the FNB website.

**Rule Amendments** 

communication methods reasonably calculated to reach a majority of potential participants. A copy of these Rules

- You agree to indemnify the promoters fully for any loss or damage the promoters may suffer because you breached
  the Competition rules. This means you agree to reimburse the promoters for the following: any loss or damage they
  suffer, any expenses and costs they paid or are responsible for. Legal costs means costs on an attorney and own client
  scale.
- You also agree to indemnify the promoters for any loss or damage you suffered because you took part in this Competition or used the prize. If you enter yourself, or use or accept the prize, you understand that you do so of your own free will. This means that you cannot hold the promoters legally responsible for any loss or damage or legal expenses you suffered because you took part in this Competition or used the prize.
- You will protect the promoters from being held legally responsible for the loss or damage or legal expenses of another person (legal or natural) if such loss or damage or expense was incurred because you: a) breached the Competition rules b) took part in this Competition or c) and such person used a prize.

## **GENERAL RULES**

- You may not attempt to do anything to change the outcome of the Competition in any way.
- The judges' decision is final and no correspondence will be entered into. This means you cannot appeal any decision by the judges.
- The promoter(s) reserve the right to vary, postpone, suspend or cancel the Competition and any prizes (which have not yet been subject to a draw), or any aspect thereof, without notice at any time. The promoter(s) can change the rules of the Competition throughout the duration of the Competition. For convenience only, the date on which these rules were last amended will be shown below the heading. It is your responsibility to check the rules for amendments.
- The clauses in these rules are severable. This means that if any clause in these rules is found to be unlawful, it will be removed, and the remaining clauses will still apply.
- Where any dates or times need to be calculated in terms of this agreement, the international standard time: GMT plus
  two hours will be used.
- While the promoter(s) may allow you extra time to comply with your obligations or decide not to exercise some or all
  of our rights, or waive certain requirements, the promoter(s) can still insist on the strict application of any or all of its
  rights at a later stage. You must not assume that this means that the rules have been changed or that it no longer
  applies to you.
- You must send all legal notices to FNB Legal, 3rd Floor, No 1 First Place, Bank City, Johannesburg, 2001.
- Any costs or expenses incurred in respect of items not specifically included in the prize/s are for the winner's own
  account. The promoters will not be responsible for any other expenses which the winner/s may incur as a result of
  their acceptance and/ or use of a prize, whether foreseen or not.
- In the event of a dispute, the decision of the Competition judges and/or the promoters will be final, and binding and no correspondence will be entered into.